



FREQUENTLY ASKED QUESTIONS

Q: Does the Unlimited Ray-Ban card or e-code really work for ANY sunglasses on the site?

A: Yes, there are no restrictions or limitations of access to any one of the available sunglasses on the website.

Q: Do I have to enter a code to enter the site and review options?

A: Yes. You will need to enter your unique redemption code in the designated box on the home screen and click “Elevate Now” to browse all available options.

Q: Is there a way to get assistance or ask questions while I browse?

A: Yes, a Ray-Ban expert is standing by to assist you 1-866-895-4657 or ray-ban@giftingunlimited.com

Q: What if someone wants to order and pay for an additional pair while they're on the site using the Unlimited Ray-Ban card?

A: The redemption code is good for one complimentary pair of Ray-Ban sunglasses.

Q: What sort of shipping can be expected?

A: When using the Unlimited Ray-Ban card, there is no additional cost associated, and all orders are shipped via UPS Ground service.

Q: Will I be charged local sales taxes when I redeem the Unlimited Ray-Ban card?

A: No, there is no out of pocket expense at all to use the Unlimited Ray-Ban card.

Q: Will I receive a confirmation code?

A: Yes, you will also receive tracking information once your order is picked and shipped.

Q. Am I able to return or exchange my Ray-Ban sunglasses?

A: All redemptions are final and no exchanges will be accepted.

Q. Do the Unlimited Ray-Ban cards ever expire?

A: No.